27-911.

- (a) Each authorized insurer doing business in the State shall accept and honor each request by a policyholder for a change of [agent or change of broker] INSURANCE PRODUCER of record within 30 working days after receipt of the request unless the policyholder withdraws the request in writing.
- (b) The new [agent or broker] INSURANCE PRODUCER of record must have a current appointment and contract with the authorized insurer before the change of [agent or broker] INSURANCE PRODUCER of record will be effective.
- (c) (1) Subject to the provisions of paragraph (2) of this subsection, the new [agent or broker] INSURANCE PRODUCER of record shall be paid all commissions payable on the policy effective not later than the next anniversary date of the policy following the effective date of change.
- (2) The commissions payable under paragraph (1) of this subsection do not include:
 - (i) vested life insurance commissions;
 - (ii) supplemental health insurance commissions; or
- (iii) commissions or other compensation payable under an insurer's retirement or deferred compensation plan with the [agent or broker] INSURANCE PRODUCER.
- (d) A request for a change of [agent or broker] INSURANCE PRODUCER of record shall:
 - (1) be in writing; and
 - (2) include:
 - (i) the policyholder's name and address;
 - (ii) the authorized insurer's name and address;
 - (iii) the policy number;
- (iv) the name and address of the new [agent or broker] INSURANCE PRODUCER of record;
 - (v) the date of the request;
 - (vi) the signature of the policyholder; and
- (vii) the signature of acceptance by the new [agent or broker] INSURANCE PRODUCER.
 - (e) This section does not require an authorized insurer to:
- (1) appoint and contract with an [agent or broker] INSURANCE PRODUCER of record;